

Lubbock Christian University Student Survey Results Comparison

	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	One Year Change	Five Year Change	Trend
Students were asked to rate their satisfaction with campus services and/or feature, where, 7=very satisfied, 6=satisfied, 5=somewhat satisfied, 4=neutral, 3=somewhat dissatisfied, 2=dissatisfied, and 1=very dissatisfied. Students were given the opportunity to also select not used, which did not figure into the average.														
Academic Advising	6.1	6.1	6.0	6.0	6.1	6.1	6.0	6.0	6.1	6.0	6.0	-0.07	-0.1	
Business Office					6.0	5.9	6.0	6.0	6.1	5.5	6.0	0.49	0.1	
Cafeteria	4.5	4.4	4.4	4.8	4.4	4.0	4.4	4.6	4.7	4.4	4.8	0.40	0.8	
Campus Parking	5.3	5.0	5.1	5.1	5.2	5.3	5.1	5.2	5.2	4.8	5.2	0.41	-0.1	
Campus Post Office	6.2	5.8	5.9	6.1	6.1	5.9	5.9	6.0	6.2	6.3	5.7	-0.64	-0.2	
Career Services	5.5	5.4	5.5	5.5	5.5	5.5	5.4	5.6	5.8	5.1				
Center for Student Professional Development											5.4	5.36	5.4	
Center for Student Success	5.9	5.7	5.9	5.9	5.9	5.9	6.0	6.1	6.1	5.8	5.8	-0.03	-0.1	
ChapDesk	5.9	5.7	5.6	5.9	6.0	6.0	6.0	6.0	6.1	6.1	6.0	-0.02	0.0	
Chap Express	5.7	5.8	5.9	6.0	5.7	5.4	5.6	5.7	5.5	5.9	5.7	-0.23	0.3	
Chapstore	5.3	5.7	5.9	5.9	6.0	6.1	6.0	6.0	6.0	5.9	6.0	0.09	-0.1	
College Orientation	5.8	5.8	5.6	5.9	5.8	5.6	5.8	5.7	5.7	5.4	5.4	-0.01	-0.2	
Counseling Center	6.0	5.8	6.0	6.0	6.3	5.9	5.8	5.8	6.0	5.5	5.6	0.14	-0.3	
Disability Services	5.5	5.2	5.4	5.8	5.9	5.2	5.6	5.7	5.9	5.0	5.5	0.45	0.3	
Distance Learning Support					5.5	5.3	5.4	5.6	5.7	4.9	5.4	0.49	0.1	
Financial Assistance	5.8	5.6	5.6	5.8	5.8	5.6	5.6	6.0	5.8	4.9	5.6	0.65	0.0	
Fitness Center	3.7	5.9	6.1	6.2	6.1	5.9	6.0	6.0	5.8	6.2	5.9	-0.31	0.0	
Flight Plan Student Services					5.8	5.1								
Intramurals	5.5	5.3	5.4	5.9	5.6	5.6	5.8	5.8	6.1	5.8	5.4	-0.45	-0.2	
Library	6.0	6.0	6.0	6.0	6.1	5.9	6.1	6.2	6.2	6.3	6.1	-0.17	0.2	
Medical Clinic	5.8	5.5	5.6	5.7	5.7	5.4	5.5	5.6	5.6	5.3	5.4	0.17	0.0	
Mentors					5.8	5.8	5.9	5.9	5.9	5.4	5.6	0.18	-0.2	
Recreation Center	3.0	5.4	6.0	6.2	6.1	5.9	6.0	6.1	6.2	6.3	6.0	-0.25	0.1	
Registrar	6.1	6.0	5.9	6.1	6.1	5.9	6.0	6.0	6.1	5.7	6.1	0.38	0.2	
Resident Life	5.3	5.3	5.4	5.5	5.3	5.1	5.3	5.7	5.7	5.5	5.5	0.09	0.4	
Starbucks					6.4	6.2	6.3	6.2	6.2	6.3	6.3	0.04	0.1	
Student Life Center	5.5	5.7	5.6	5.9	5.8	5.2	5.8	5.8	5.8	5.5	6.0	0.47	0.8	
Student Senate	5.5	5.3	5.4	5.7	5.6	5.2	5.5	5.4	5.5	5.3	5.4	0.04	0.2	
The Duster Online	5.5	5.1	5.3	5.6	5.5	5.2	5.4	5.4	5.5	4.9	5.2	0.37	0.0	
Tutoring	5.6	5.5	5.7	5.9	5.8	5.7	5.9	5.9	5.9	5.7	5.7	0.00	0.0	
Class Sizes	6.5	6.5	6.5	6.6	6.6	6.5	6.5	6.6	6.6	6.6	6.5	-0.08	0.0	
Attitude of Faculty Toward Students	6.4	6.4	6.3	6.6	6.6	6.5	6.5	6.5	6.5	6.4	6.5	0.10	0.0	
Quality of Instruction in Major	6.3	6.3	6.3	6.4	6.4	6.3	6.3	6.3	6.3	6.2	6.4	0.14	0.1	
Out of Class Availability of Instructors	6.1	6.2	6.1	6.4	6.2	6.3	6.2	6.3	6.2	6.3	6.2	-0.06	-0.1	
Course Content in Major Field	6.3	6.3	6.2	6.3	6.3	6.3	6.3	6.3	6.3	6.3	6.2	-0.03	-0.1	
Instructor's Concern for You as Individual	6.3	6.4	6.2	6.4	6.5	6.5	6.4	6.4	6.4	6.4	6.4	-0.02	-0.1	

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Availability of Advisor	6.2	6.2	6.0	6.1	6.2	6.2	6.2	6.1	6.2	6.2	6.2	-0.03	0.0	
Religious Activities	6.0	6.2	5.9	6.1	6.1	5.8	6.0	6.0	6.0	5.7	6.0	0.26	0.2	
Testing/Grading	6.0	6.1	5.9	6.1	6.1	6.0	6.1	6.1	6.0	6.0	6.0	-0.01	0.0	
Academic Calendar	6.2	6.2	6.0	6.0	6.1	6.0	6.1	6.2	6.2	5.8	6.1	0.34	0.1	
Attitude of Non-Teaching Staff Toward Students	6.2	6.2	6.1	6.3	6.3	6.1	6.3	6.2	6.2	5.8	6.1	0.29	0.0	
Ease of Registering on the Student Portal										4.4	5.7	1.29	5.7	
Accuracy of Degree Plan Information on the Student Portal										4.7	5.6	0.92	5.6	
Availability of the course you want at desired times	5.7	5.7	5.4	5.6	5.6	5.5	5.6	5.7	5.7	5.1	5.1	0.00	-0.4	
Variety of Courses Offered	5.8	5.7	5.6	5.8	5.9	5.8	5.9	6.0	5.9	5.6	5.6	0.00	-0.2	
Academic Policies	6.0	6.1	6.0	6.1	6.2	6.1	6.1	6.2	6.1	6.0	6.0	0.00	-0.1	
Classrooms	6.1	6.1	6.1	6.2	6.2	6.2	6.2	6.2	6.2	6.1	6.1	0.00	-0.1	
Personal Safety and Security on Campus	6.1	6.2	6.1	6.2	6.2	6.2	6.2	6.1	6.1	6.0	6.2	0.21	0.0	
Accuracy of College Information Prior to Enrollment	6.0	6.1	6.0	6.1	6.1	6.0	5.9	5.9	6.0	5.7	5.9	0.23	-0.1	
Availability of Computers when you need them	5.8	6.2	6.0	6.0	6.3	6.1	6.2	6.3	6.0	6.0	6.1	0.05	0.0	
Racial Harmony	6.1	6.2	6.2	6.2	6.1	6.1	6.1	6.2	6.0	5.8	5.8	0.01	-0.3	
General Admission Procedures	6.2	6.2	6.1	6.2	6.2	6.1	6.2	6.2	6.1	5.9	6.1	0.18	0.0	
Opportunity for Personal Involvement in Campus Activities	5.9	6.1	6.0	6.1	6.1	5.9	6.0	6.0	6.0	5.8	5.9	0.08	0.0	
General Condition of Buildings	5.7	5.9	5.9	6.0	6.0	6.0	6.0	6.0	6.2	5.8	6.1	0.37	0.1	
Availability of Financial Aid Information Prior to Enrollment	5.7	5.8	5.7	5.9	5.9	5.7	5.8	5.9	5.8	5.3	5.7	0.36	0.0	
Billing and Fee Payment Procedures	5.7	5.6	5.7	5.7	5.8	5.6	5.7	5.7	5.8	4.8	5.4	0.62	-0.2	
Lab Facilities	5.8	5.8	5.7	6.0	6.0	5.7	5.8	6.0	6.1	6.0	6.0	-0.02	0.3	
Study Areas	5.6	5.8	5.9	6.0	5.7	5.9	5.9	6.1	6.1	6.0	6.1	0.05	0.2	
Opportunities for Student Employment	5.4	5.6	5.4	5.7	5.6	5.5	5.6	5.7	5.9	5.5	5.6	0.17	0.1	
Availability of Student Housing	5.7	5.5	5.4	5.6	5.7	5.6	5.5	5.9	5.7	5.9	5.6	-0.35	0.0	
Rules Governing Student Conduct	5.8	5.9	5.7	5.9	5.7	5.7	5.8	5.8	5.8	5.4	5.8	0.33	0.0	
Resident Hall Rules and Regulations	4.7	5.1	4.9	5.3	5.0	5.0	4.9	5.5	5.4	4.8	5.2	0.40	0.2	
Complaint Process				5.4	5.1	5.1	5.4	5.2	5.4	4.8	5.3	0.45	0.2	
University in General	6.2	6.4	6.4											
Ease of Registering on SelfServe	6.0	6.1	6.1	6.2	6.2	6.1	6.1	6.2	6.2					
Accuracy of Degree Plan Information on SelfServe	5.9	5.9	5.8	5.9	6.0	6.0	5.8	5.9	6.0	6.0				

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Students were asked to rate their level of agreement with the following statements, where 5=strongly agree, 4=agree, 3=neither agree nor disagree, 2=disagree, and 1=strongly disagree:														
I would recommend this university to others	4.5	4.5	4.5	4.6	4.5	4.5	4.5	4.5	4.5	4.2	4.5	0.23	0.0	
This university is equally supportive of students regardless of gender	4.5	4.6	4.6	4.5	4.4	4.4	4.5	4.5	4.4	4.3	4.4	0.10	0.0	
This university helped me meet the goals I came here to achieve	4.4	4.5	4.5	4.5	4.5	4.3	4.5	4.5	4.4	4.3	4.4	0.11	0.1	
My experiences here have helped motivate me to make something of my life	4.3	4.5	4.5	4.5	4.5	4.3	4.4	4.4	4.4	4.1	4.3	0.21	0.0	
My experiences here have helped me discover my strengths, interests, and vocation								4.4	4.3	4.3	4.3	0.09	4.3	
My experiences here have helped me to become a person that values and serves others								4.4	4.4	4.3	4.4	0.10	4.4	
This university is equally supportive of students regardless of race, color, or ethnicity	4.4	4.4	4.4	4.4	4.5	4.4	4.5	4.5	4.4	4.4	4.3	-0.07	-0.1	
This university welcomes and uses feedback from students for improvement	4.0	4.1	4.1	4.3	4.2	4.0					4.1	4.12	0.1	
Chapel improves my daily devotional experience	3.8	4.0	4.0	3.9	3.8	3.6	3.8	3.7	3.9	3.5	3.9	0.46	0.3	
Bible classes provide me a knowledge of Christ and the gospel	4.2	4.4	4.4	4.3	4.3	4.2	4.2	4.2	4.3	4.0	4.2	0.22	0.0	
Students were asked to rate the extent to which university experiences impacted the following outcomes, where 5=very great, 4=great, 3=moderate, 2=little, and 1=none.														
Intellectual growth	4.4	4.4	4.3	4.4	4.4	4.4	4.4	4.4	4.4	4.1	4.4	0.31	0.0	
Personal growth	4.2	4.4	4.3	4.4	4.4	4.3	4.3	4.3	4.3	4.1	4.4	0.23	0.1	
Social growth	3.6	3.8	3.7	3.8	3.8	3.8	3.8	3.8	3.9	4.0	4.0	-0.06	0.2	
Spiritual growth	3.9	4.0	3.9	4.0	4.0	3.9	3.9	3.9	3.9	3.6	3.9	0.31	0.0	
Leadership development	3.9	4.0	3.7	3.9	3.9									
Personal stewardship	3.7	3.8	3.7	3.9	3.9									
Preparation for further study	4.1	4.1	4.0	4.1	4.2	4.1	4.2	4.2	4.2	3.9	4.3	0.31	0.2	
Preparation for a career	4.1	4.1	4.1	4.2	4.3	4.2	4.2	4.3	4.2	3.9	4.2	0.32	0.0	
Students were asked to rate their use of habit forming substances where, 4=everyday, 3=weekly, 2=monthly, and 1=never.														
Tobacco use in the last year	1.3	1.3	1.3											
Alcoholic beverage use in the last year	1.5	1.5	1.4											
Illegal drug use in the last year	1.0	1.0	1.0											

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Students were asked to answer the following yes or no questions, where 1=Yes and 0=No:														
Christ is my savior	0.99	0.99	0.98											
Christ is the lord of my life	0.99	0.99	0.98											
I regularly attend services of a church	0.71	0.69	0.73											
LCU employees encourage me to know and to follow Christ	0.87	0.90	0.89	0.95	0.96	0.93	0.92	0.95	0.95	0.91	0.97	0.06	0.0	
If you could start college over, would you choose to attend this college?	0.82	0.87	0.87	0.92	0.87	0.85	0.84	0.88	0.88	0.78	0.88	0.10	0.0	
Do you work for pay while attending college?														NA
No				0.22	0.24	0.27	0.21							
Yes, on campus				0.16	0.15	0.15	0.14							
Yes, off campus				0.54	0.53	0.50	0.58							
Yes, both on campus and off campus				0.07	0.08	0.09	0.07							
Students were asked to select the appropriate response, where answer is percentage selecting response:														
If you work, select the number of hours you work per week.														
Less than 10 hours				0.15	0.13	0.16	0.14							
10-20 hours				0.21	0.28	0.24	0.22							
21-30 hours				0.17	0.12	0.15	0.14							
31-40 hours				0.14	0.15	0.13	0.14							
40+ hours				0.32	0.32	0.19	0.35							
Participation	14.9%	19.7%	15.5%	22.4%	28.9%	25.9%	26.7%	22.6%	19.4%	19.8%	22.2%	2.4%	-3.7%	